

CAPABILITY STATEMENT



Integrated Facilities Management | Labour Hire | Compliance-Led Delivery

ABOUT SYNERGY FACILITY SERVICES AUSTRALIA

Synergy Facility Services Australia is an Australian-owned facilities management company with over 15 years combined leadership and industry experience supporting government, commercial and community clients. We deliver dependable, integrated service solutions that prioritise safety, compliance, operational efficiency and consistent service outcomes.



OUR MARKETS

- Commercial offices, retail centres, industrial and warehouse facilities
- Strata and property-managed buildings
- Medical centres and childcare facilities
- Government and public-sector facilities
- Education and community services



WHAT WE DO

- Integrated Facilities Management
- Labour Hire – fully licensed Labour Hire provider (state-based compliant)
- Subcontractor Collaboration with Tier-1 and Tier-2 providers
- Service delivery across high-compliance environments



OUR INDUSTRY EXPERIENCE INCLUDES

- Commercial Offices
- Government & Public Sector
- Industrial & Manufacturing
- Logistics, Transport & Warehousing
- Education
- Sports, Recreation & Community Facilities
- Retail & Mixed-Use Facilities
- Healthcare & Medical

WHY CHOOSE SYNERGY

Synergy delivers reliable, compliant and scalable facilities management solutions built on safety, quality and strong client partnerships.



INTEGRATED SERVICE DELIVERY

- End-to-end facilities management solutions
- Single provider for cleaning, maintenance, waste, grounds and environmental services
- Streamlined coordination across multi-site portfolios



COMPLIANCE & SAFETY LEADERSHIP

- CM3 pre-qualified and fully insured
- ISO-aligned WHS, Quality & Environmental systems (45001, 9001, 14001)
- Robust risk management, SWMS, JSA and audit processes



FLEXIBLE, SKILLED WORKFORCE

- Labour Hire – fully licensed Labour Hire provider (state-based licensing compliant)
- Trained, inducted and compliant personnel
- Scalable labour solutions for specialist tasks or peak demand



STRONG PARTNERSHIPS & PROVEN EXPERIENCE

- Experience across government, industrial, transport and community sectors
- Trusted by Tier-1 and Tier-2 contractors
- Long-term client relationships based on performance and responsiveness



TECHNOLOGY-DRIVEN OPERATIONS

- Real-time reporting and job visibility
- Digital compliance documentation
- Transparent performance tracking and service insights



WHY WE'RE DIFFERENT

- Senior leadership involvement on every contract
- Fast mobilisation and decision-making
- Commercially flexible, solutions-focused delivery

COMPLIANCE, SAFETY & QUALITY SYSTEMS

Synergy maintains robust safety, compliance and quality systems aligned with government, industry and legislative standards. Our processes ensure safe delivery, risk mitigation and consistent performance across all worksites.

VEHICLES & EQUIPMENT CAPABILITY



Synergy Facility Services Australia maintains access to a compliant and well-maintained fleet of vehicles and professional-grade equipment to support efficient, safe and responsive service delivery across multiple sites.

Our capability includes a combination of company-owned and partner-supported vehicles and equipment, enabling rapid mobilisation for scheduled, ad-hoc and emergency works.

Fleet & Equipment Capability Includes:

- Light commercial vehicles and site-ready transport
- Professional cleaning and floor-care equipment
- Waste handling and site support equipment
- Grounds and external maintenance equipment (where applicable)
- Specialist equipment accessed through approved supply partners

CERTIFICATIONS & ACCREDITATIONS



- CM3 pre-qualified contractor
- Fully insured: Public Liability, Workers Compensation, Professional Indemnity
- ISO-aligned management systems:
- ISO 45001 – Occupational Health & Safety
- ISO 9001 – Quality Management
- ISO 14001 – Environmental Management

SAFETY & RISK MANAGEMENT



- WHS/OHS frameworks aligned with federal and state legislation
- SWMS and Job Safety Analysis (JSA) used for all relevant work
- Incident reporting, hazard identification and corrective action processes
- Regular audits and safety performance monitoring

WORKFORCE COMPLIANCE & TRAINING



- Comprehensive onboarding and competency verification
- Training in manual handling, hazard awareness and infection control
- Police Checks and Working With Children Checks where required
- Labour hire compliance in line with State licensing requirements

OUR EXPERIENCE ACROSS MULTIPLE SECTORS

Supporting government, commercial and community clients across Australia, with scalable national delivery capability.

KEY CLIENTS & PROJECTS

- Victorian Basketball Association
- City of Greater Bendigo Council
- Pacific National
- SA Pine
- Public and community assets
- Rail, logistics, industrial and forestry environments

Client engagements include direct contracts and subcontracted service delivery.

SECTORS WE SUPPORT

- Government & public-sector facilities
- Transport, rail & logistics
- Industrial & manufacturing
- Commercial, retail & corporate offices
- Education & community services
- Medical & childcare facilities

EXPERIENCE HIGHLIGHTS

- 15+ years combined leadership and industry experience
- Multi-site contract delivery
- Tier-1 and Tier-2 subcontractor partnerships
- High-compliance operational environments
- Strong long-term client relationships

FIRST NATIONS PARTICIPATION

Synergy Facility Services Australia is committed to supporting First Nations participation through inclusive employment practices, supplier engagement and collaboration with Indigenous businesses where opportunities arise.

DIVERSITY, EQUITY & INCLUSION

Synergy Facility Services Australia is committed to fostering a diverse, inclusive and respectful workplace. We provide equal opportunity employment and value people of all backgrounds, cultures, abilities and experiences.

CONTACT US



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WE ACKNOWLEDGE THE TRADITIONAL CUSTODIANS OF THE LAND AND ARE DEDICATED TO SUPPORTING FIRST NATIONS COMMUNITIES THROUGH MEANINGFUL EMPLOYMENT AND COMMUNITY ENGAGEMENT INITIATIVES.